Fabio Andrés Guaidia
Software Engineer
fabio.a.guaidia@gmail.com • +57 321 318 74 73

CAREER SUMMARY

- 7+ years of software engineering experience delivering impactful solutions in fintech and e-commerce domains.
- Expert in designing and implementing RESTful APIs and microservices architectures using Java, Spring Boot, and Spring Framework.
- Strong expertise in backend development with AWS services (Lambda, API Gateway, RDS), Apache Kafka, and event-driven distributed systems.
- Experienced in cloud-native development with containerization (Docker), CI/CD pipelines, and database design (PostgreSQL, MySQL, MongoDB).
- Proficient in Agile/Scrum methodologies with strong focus on code quality through unit testing, integration testing, and comprehensive code reviews.

PROFESSIONAL EXPERIENCE

Globant / LiveNation – *Software Engineer*
2024 – Present

- Supported upsell opportunities in Ticketmaster's resale flow, boosting revenue by enabling customers to add complementary products during secondary market transactions.
- Contributed to the migration of Ticketmaster's payments platform to next-gen Kafka-based queues, improving scalability, reliability, and processing speed during high-demand events.
- Led developments for the integration of new rewards providers, allowing customers to earn and redeem loyalty points directly within the Ticketmaster checkout experience.

Mercado Libre – *Software Engineer*
2021 – 2022

- Improved segmentation and platform consistency by building a system to classify users as sellers or buyers, impacting more than 50M users across LATAM.
- Reduced return rates and operational costs in the fashion vertical by introducing standardized sizing tables, increasing customer satisfaction and lowering logistics expenses.

Banco de Bogotá – *Software Engineer*
2016 – 2021

- Enabled customers to obtain personal loans of up to ~USD 10K in 5 minutes, reducing the need for branch visits.
- Expanded access to financing by integrating loans with the Fondo de Garantías (FGA), lowering bank risk and increasing approval rates.
- Improved reliability and compliance by reconciling loan approvals and rejections with the Risk Department, reducing manual oversight.
- Strengthened risk control and operational traceability by implementing digital approval workflows for high-value Certificates of Deposit (CDTs).

EDUCATION & ONGOING STUDIES

Master's in Software Engineering – Universidad de los Andes (in progress)
Bachelor's in Systems Engineering – Universidad Juan de Castellanos

Relevant coursework: Computer Science, Object-Oriented Programming, Data Structures & Algorithms, Software Design & Architecture, Database Systems, Testing & QA, Project Management